

# Community Matters

News from the Institute for Community Partnerships - Review of 2019

## Community Health Workers

*News from the frontlines of Workforce Development*

LLUH, through the Institute for Community Partnerships, has made significant progress in advancing the work of community health workers (CHWs) in health care, school districts, and community-based organizations. CHWs are trained community members who provide peer-based support to people who face some of the most difficult barriers to health due to burden of the social determinants of health. CHWs spend over 51% of their time conducting home visits and accompanying patients to assist them in accessing health and social service resources. CHWs are the clinical team's "eyes and ears" on what patients most need to address in order to follow their health care plans. CHWs recognize barriers and work with patients, parents, children, and their families to begin to address immediate concerns, find linkages to services, and provide support and accompaniment in accessing services or systems of care. CHWs build the self-efficacy of people as they help our community members learn to navigate complex systems. The hospitals have invested community benefit dollars in this important workforce as part of investing in the un-met health needs of the most vulnerable and under-served people in our region.

### Quick facts about CHWs:

The social determinants of health are their specialty.  
Accompaniment, navigation, and peer coaching are the methods.  
Trust and relationship-building is their strength.

**6** Community Health

Worker positions in development at LLUH: (Emergency Room, NICU, Diabetes Treatment Center)

**8** Community Health Education Workers in School Districts

**1** Community Health Worker funded at a local non-profit

## CAPS "Pipeline to Education Programs"

Over **500** students from under-served communities participated in CAPS programs and youth are introduced to the health professions at LLUH in 2019!

For more information: <https://caps.llu.edu/>



*Building a pipeline to education develops our local workforce and decreases poverty.*

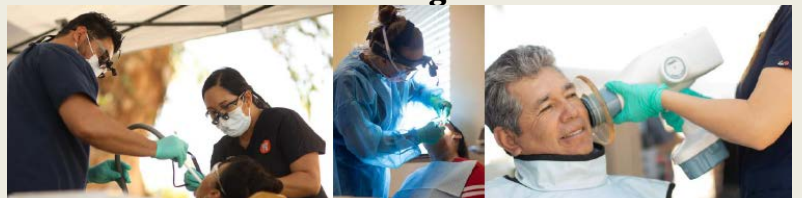
## Coachella Connect Health Service Fairs

Three times in 2019 LLUH community benefit funded "pop-up clinics" in the Coachella Valley to reach some of the most under-served members of our community and provided vision, dental, and health screening services to Mecca and Indio neighborhoods. Unique to this outreach program are the **10** high school students who are volunteers for this service.

**140** Vision Screenings

**120** Dental Services

**225** Vitals and Health Screenings



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# Reports You Can Use – from the ICP Community Benefit Office

Did you know the community benefit reports contain data and demographic information that is intended to be a resource to both LLUH staff and community members who may need demographic data or data on the social determinants of health? For more information, see our reports page at: <https://lluh.org/about-us/community-benefit/reports-and-resources>

## 2019 Community Health Needs Assessment:

- Features a full demographic summary of LLUH service region
- Full data set from the social determinants of health screening of 1,060 community members in 2019.

## 2020-2022 Community Health Implementation Strategy:

- Features a detailed plan on the investment of hospital community benefit dollars

**Annual Reports**, published in December every year, feature programmatic summaries of what LLUH invests above and beyond the standard of care to provide outreach, education, and services to our communities.

**Hospital Management!**  
Do you need a demographic summary of the region or data on the health status of people for your business reports or Power Point presentations?

No need to write it: use the 2019 Community Health Needs Assessment!

## LLUH Community Benefit Investment in our Region: 2016-2019 (3.5 Years)

Every year, LLUH reports on the benefit provided to the community in response to the un-met health needs of the most under-served people in our region. After the passing of the Affordable Care Act in 2010, only the dollars that address the needs of our region's most vulnerable community members are countable as community benefit as a way to adjust for socioeconomic inequities in the United States.

### What defines each community benefit category?

- When the hospitals provide care that is under-reimbursed = **Shortfalls**
- When the hospitals provide free or subsidized care = **Free, Low-Cost Care**
- When the hospitals train health professionals and fund research infrastructure = **Education & Research**
- When the hospitals allocate dollars for community programs and services, or fund outreach activities or programs that meet the un-met health needs of underserved community members = **Community Health Benefit**

